

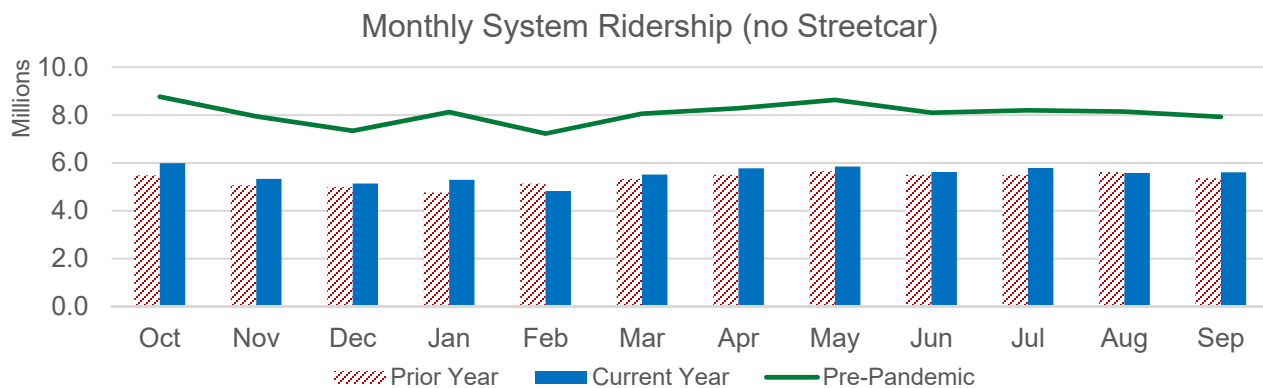
Date: October 16, 2025

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: September 2025 Monthly Performance Report

The monthly system-wide ridership increased by 4.6% in September compared to the same month in the prior year. Passenger revenue increased by 8.1%, and the system costs per boarding increased by 0.9%, from \$9.15 to \$9.23, compared to September 2024. The monthly Streetcar ridership decreased by (9.7%) compared to last year.



1. Weekly system boardings increased by 2.9% in September compared to the previous year. Weekly boardings increased by 7.8% on Bus, 5.7% on WES, 17.6% on LIFT/Cab, but decreased by (6.6%) on MAX.
2. Weekday fixed route boardings were 203,932 in September, an increase of 1.9% compared to the prior year. Boardings increased by 6.2% on Bus, 5.7% on WES, except decreased by (6.5%) on MAX. Weekend fixed route boardings increased by 14.4% on Bus, but decreased (6.9%) on MAX.
3. The five MAX lines averaged 63,409 weekdays, 56,668 Saturdays, and 43,774 Sunday boardings in September. Weekday ridership on the five MAX lines averaged 24,380 on the Blue Line, 15,629 on the Red Line, 7,752 on the Yellow Line, 10,523 on the Green Line, and 5,125 on the Orange Line. Total MAX ridership decreased (13.4%) during the weekday peak, and (0.7%) during weekday off-peak periods, resulting in a (6.5%) decrease in weekday MAX ridership.

The MAX weekend ridership decreased by (3.0%) on Saturday and by (11.5%) on Sunday compared to last year.

The total MAX weekly ridership in September decreased by (6.6%) compared to last year.

4. Bus averaged 139,987 weekdays, 97,621 Saturdays, and 83,099 Sunday boardings in September. Bus ridership increased 4.4% during weekday peak periods and 7.7% during weekday off-peak periods, resulting in a 6.2% increase in weekday bus ridership.

The bus weekend ridership increased by 7.4% on Saturday and 23.8% on Sunday compared to last year.

The total weekly bus ridership in September increased by 7.8% compared to a year ago.

Bus weekly ridership increased 6.8% on frequent routes and 10.2% on non-frequent routes compared to last September.

5. WES averaged 536 daily boardings in September, a 5.7% increase compared to the prior year. In September, WES operated with 2 late trains, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 99.5% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab (no Transportation Network Company) boardings increased by 17.6% in September. The weekday and weekend boardings increased 17.2% and 20.2%, respectively, compared to the prior year.
7. September passenger revenues were \$5.6 million, an increase of 8.1% compared to last year.
8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$8.24 to \$8.34, or 1.2%, compared to last September.
9. Weekday Streetcar boardings averaged 1,597 on A-Loop, 1,555 on B-Loop, and 4,569 on North South (NS) line in September. The weekday boardings decreased by (10.7%), (16.1%), and (7.6%), respectively, compared to the prior year.

In September, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 82.0%, 77.0%, and 85.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Sep 25	Sep 24	% Change	FY26-TD	FY25-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	41,100	37,950	8.3%	38,169	35,380	7.9%
Bus-Frequent Service*	<u>98,887</u>	<u>93,890</u>	5.3%	<u>95,952</u>	<u>90,990</u>	5.5%
Subtotal All Bus	139,987	131,840	6.2%	134,121	126,370	6.1%
MAX	63,409	67,813	-6.5%	65,494	69,150	-5.3%
Commuter Rail	<u>536</u>	<u>507</u>	5.7%	<u>525</u>	<u>490</u>	7.1%
Fixed Route Total	203,932	200,160	1.9%	200,139	196,010	2.1%
<u>Paratransit</u>						
LIFT& Cabs (No TNC)**	2,784	2,376	17.2%	2,717	2,314	17.4%
System Total	206,716	202,536	2.1%	202,856	198,324	2.3%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	249,571	226,440	10.2%	232,604	213,037	9.2%
Bus-Frequent Service*	<u>631,084</u>	<u>590,730</u>	6.8%	<u>616,580</u>	<u>577,673</u>	6.7%
Subtotal All Bus	880,655	817,170	7.8%	849,185	790,710	7.4%
MAX	417,487	446,992	-6.6%	433,253	457,902	-5.4%
Commuter Rail	<u>2,680</u>	<u>2,535</u>	5.7%	<u>2,623</u>	<u>2,453</u>	6.9%
Fixed Route Total	1,300,822	1,266,697	2.7%	1,285,061	1,251,065	2.7%
Frequent Bus % of Total Bus	71.7%	72.3%	-0.6%	72.6%	73.1%	-0.4%
<u>Paratransit</u>						
LIFT & Cabs (No TNC)	16,157	13,741	17.6%	15,766	13,376	17.9%
System Total	1,316,979	1,280,438	2.9%	1,300,828	1,264,441	2.9%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$10.09	\$10.28	-1.85%	\$10.33	\$9.87	4.66%
Bus-Frequent Service*	\$6.38	\$6.27	1.75%	\$6.32	\$6.00	5.33%
Subtotal All Bus	\$7.43	\$7.37	0.81%	\$7.41	\$7.04	5.26%
MAX	\$9.95	\$9.47	5.07%	\$9.27	\$7.72	20.08%
Commuter Rail	\$59.02	\$72.47	-18.56%	\$72.38	\$94.33	-23.27%
Fixed Route Total	\$8.34	\$8.24	1.21%	\$8.16	\$7.45	9.53%
<u>Paratransit</u>						
LIFT, Cabs & TNC	\$81.29	\$92.43	-12.05%	\$80.93	\$84.07	-3.73%
System Total	\$9.23	\$9.15	0.87%	\$9.03	\$8.26	9.32%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Sep 25	Sep 24	% Change	FY26-TD	FY25-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	203,932	200,200	1.86%	200,140	196,010	2.11%
Avg. Weekday Originating Rides	175,018	171,512	2.04%	172,720	168,040	2.79%
Monthly Boarding Rides/Rev. Hour	37.10	36.88	0.59%	36.74	37.29	-1.48%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	8.98%	9.29%	-0.32%	8.89%	9.73%	-0.84%
System Cost/Boarding Ride	\$10.92	\$10.24	6.64%	\$10.50	\$9.44	11.23%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$286.53	\$277.58	3.22%	\$275.21	\$258.89	6.30%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	87.33%	88.34%	-1.01%	87.06%	88.61%	-1.55%
Bus & Rail Maintenance Attendance	93.13%	93.49%	-0.37%	92.96%	93.82%	-0.86%
WES Maintenance & Admin Attendance	96.07%	88.19%	7.88%	86.09%	94.15%	-8.06%
Weekly Boarding Rides Per Full Time Employee	365.0	365.7	-0.21%	358.1	367.0	-2.42%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	11,529	8,504	35.57%	10,801	8,970	20.42%
Bus Collisions/100,000 Miles	3.00	3.00	0.00%	3.00	2.83	6.01%
Bus % Maintained Pullouts	99.97%	99.98%	-0.01%	99.98%	99.96%	0.02%
Bus On-Time Performance(1)	84.00%	84.80%	-0.80%	84.70%	86.13%	-1.43%
MAX Car Miles/Svc Delay Defects(2)	11,873	11,422	3.94%	10,543	9,345	12.83%
MAX Collisions/100,000 Miles	1.10	1.30	-15.38%	2.00	1.70	17.65%
MAX % Maintained Pullouts	99.87%	99.00%	0.87%	99.93%	98.97%	0.97%
MAX On-Time Performance(1)	81.10%	79.70%	1.40%	80.60%	78.13%	2.47%
WES Miles/Relevant Failure	6,174	5,880	5.00%	6,272	6,272	0.00%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%
WES On-Time Performance(1)	99.50%	97.50%	2.00%	99.03%	98.20%	0.83%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)				12 Month Average		
Streetcar Operation	Sep 25	Aug 25	Sep 24	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,597	1,707	1,788	1,679	1,843	-8.9%
B-Loop Boardings	1,555	1,917	1,854	1,733	1,837	-5.6%
North South Line Boardings	4,569	6,976	4,944	5,089	5,352	-4.9%
Average Weekend Ridership						
A-Loop Boardings	2,749	3,386	3,326	2,992	3,007	-0.5%
B-Loop Boardings	2,880	3,701	3,062	2,947	2,763	6.7%
North South Line Boardings	6,018	9,088	6,884	6,593	6,700	-1.6%
Average Weekly Ridership						
A-Loop Boardings	10,734	11,921	12,266	11,387	12,221	-6.8%
B-Loop Boardings	10,655	13,286	12,332	11,614	11,946	-2.8%
North South Line Boardings	28,863	43,968	31,604	32,036	33,461	-4.3%
Monthly Ridership						
A-Loop Boardings	45,884	52,777	52,390	49,464	52,944	-6.6%
B-Loop Boardings	45,884	58,762	52,390	50,359	51,727	-2.6%
North South Line Boardings	123,270	191,936	133,300	138,385	144,525	-4.2%
A-Loop Boardings/Rev Hour	32.8	37.5	33.1	36.0	32.7	9.9%
B-Loop Boardings/Rev Hour	32.3	39.4	33.8	36.2	32.6	11.1%
North South Boardings/Rev Hour	34.0	53.0	49.8	49.1	52.6	-6.7%
System Boardings/Rev Hour	33.4	46.5	41.0	42.2	41.9	0.8%
Service						
Vehicle Revenue Hours	6,440	6,521	5,811	5,641	5,947	-5.1%
Vehicle Revenue Miles	31,480	31,560	30,951	30,686	32,569	-5.8%
Service Quality						
A-Loop On-Time Performance	82.00%	80.00%	83.00%	77.67%	81.75%	-4.08%
B-Loop On-Time Performance	77.00%	74.00%	72.00%	71.58%	72.25%	-0.67%
North South On-Time Performance	85.00%	82.00%	81.00%	79.25%	77.42%	1.83%
Operator Attendance	86.96%	83.26%	85.25%	82.97%	88.42%	-5.46%
Excused Absence	0.30%	0.19%	0.32%	0.22%	0.27%	-0.05%
Family Leave	7.62%	5.61%	6.69%	7.53%	3.29%	4.24%
Unexcused Absence	0.16%	0.64%	0.12%	0.25%	0.10%	0.15%
Sick Leave	4.02%	10.19%	7.15%	6.80%	5.82%	0.99%
Industrial Injury	0.00%	0.00%	0.00%	1.97%	1.69%	0.28%
Contractual Absence	0.93%	0.10%	0.47%	0.26%	0.41%	-0.15%
Maintenance Attendance	96.81%	92.77%	91.36%	94.50%	94.10%	0.40%
Excused Absence	0.08%	0.23%	0.00%	0.09%	0.09%	0.00%
Family Leave	1.18%	3.07%	5.48%	2.18%	3.79%	-1.61%
Unexcused Absence	0.00%	0.00%	0.00%	0.01%	0.20%	-0.18%
Sick Leave	1.85%	3.47%	1.93%	2.94%	1.58%	1.36%
Industrial Injury	0.08%	0.08%	0.00%	0.03%	0.00%	0.03%
Contractual Absence	0.00%	0.38%	1.23%	0.24%	0.24%	-0.15%
Overall Attendance	89.21%	85.65%	86.92%	85.90%	89.80%	-3.89%

(1) Streetcar is owned by the City of Portland and Operated by TriMet